

POWER OUTAGES

If your power goes off, you can help in restoring service quickly and safely by taking the following steps:

1. Check your fuses or circuit breakers.
2. Check with your neighbors to see if they have power.
3. Call Clark Electric Cooperative (715) 267-6188 or (800) 272-6188 Please be prepared to provide your account number or map location number.
4. Turn off major appliances to protect them from any high or low voltage conditions and to decrease the load when lines are reconnected.
5. Leave a switch on so you'll know when service has been restored.

Call as soon as the trouble is discovered or you notice any suspicious circumstances such as a tree in the line, a flash, arc, or smoke from a transformer. Please be careful around downed power lines. Never assume that the power is off. In the event of major storms, service to substations will be restored first, then primary feeder lines and then individual services.

Your cooperative maintains electric service up to the meter. Wiring beyond the meter is the responsibility of the member.

Medic Alert

Please inform us if someone in your family depends on electronic life support equipment. They will be placed on our Medic Alert registry and be given priority, if possible, when an outage occurs (physician's statement required).

For Outage Calls

DAY OR NIGHT – (715) 267-6188 or (800) 272-6188.

AFTER HOURS – (800) 927-5707.