

MEMBER SURVEY

Help us serve you better.

We recently connected a new electric service for you. Please take a few minutes and rate our performance. We value your opinion! (Circle the number closest to your rating on the poor to excellent range.)

	Poor		Good		Excellent
A. Personnel courteous and helpful	1	2	3	4	5
B. Response time adequate	1	2	3	4	5
C. Handled efficiently	1	2	3	4	5
D. Adequate information	1	2	3	4	5
E. Information understandable	1	2	3	4	5
F. Are you aware we offer rebates? _____ Yes _____ No					

_____ I would like information about rebates

_____ I would like information about heat rates

How could we have been more helpful?

Were you on a special program or rate with another utility that you would like us to consider?

Any other comments.
